



**Acquired
Brain Injury
Network**

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Hilton Toronto • Toronto

Conference Presentation Abstract ~ Podium Presentation

Date/Time/Room: Tuesday, November 4, 2008 10:00 am – 10:45 am Toronto III

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Title:

Providing Culturally Sensitive Medical and Legal Support for Individuals with TBI

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Summary:

The population we serve as medical and legal professionals in Ontario is one of the most multi-cultural in the world, as evidenced by the fact that about 30 % of people in Ontario, and 50% in Toronto, speak a language other than English in the home. It is therefore critical that we explore culturally sensitive ways of providing support across the continuum of care and into the legal arena.

During this workshop, participants will learn about:

- How satisfaction and outcome levels can suffer when our North American Culture of Health clashes with that of other cultural groups
- Three key strategies for Cross Cultural Caring
- How to work with interpreters
- An effective "Cultural Match" Rehab Model.
- The unique legal challenges new immigrants can face when injured, and strategies culturally sensitive lawyers can use to help these individuals access needed medical and financial supports.

Outcomes/Objectives:

Participants will:

- Become more aware of how ethnic and cultural factors are associated with health care
- Learn about strategies that can be used by health care professionals and lawyers to enhance their ability to provide culturally sensitive services